

# Industrial Septic Systems Get Pumped!



## Why pump?

Wastewater generated by industries through their toilets and sink drains must be properly treated and disposed of in order to protect the environment as well as overall human health. A properly functioning septic system treats the wastewater which prevents harmful bacteria from entering runoff.

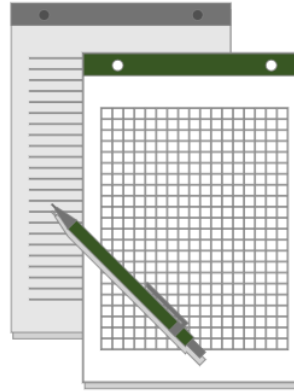
## How often to pump?

To avoid septic failure, inspect or pump septic tanks every 3-5 years. To find a NHDES-licensed septage hauler in the New Hampshire Association of Septage Haulers (NHASH), visit [www.getpumpednh.com](http://www.getpumpednh.com).



## Protect your employees and residential neighbors

A failed septic allows for untreated wastewater to runoff into local waterbodies which will impact wildlife, community recreation, and water quality. It is a health hazard for your employees and residential neighbors to release wastewater bacteria into the environment.



## Protect your wallet

Pumping your tanks only costs about \$250-\$500 every 3-5 years. If the septic system fails, replacing or repairing the system could cost thousands of dollars.



## Septic System Maintenance

Here are some actions you can take to preserve your septic system:

- **Don't park or drive over your septic.** It damages the system easily.
- **Conserve water.** Use less when you can and fix leaky faucets/toilets.
- **Only flush toilet paper and human waste.** "Flushable" doesn't always mean safe to flush. When in doubt, throw it out.



For more information, visit these sites:

- [www.pelhamweb.com/pelham-stormwater-management-ms4](http://www.pelhamweb.com/pelham-stormwater-management-ms4)
- [www.nhash.com](http://www.nhash.com)
- [www.des.nh.gov](http://www.des.nh.gov)

Pelham cares about clean water and is doing its part to prevent pollution in local waterways. This outreach message helps our community meet US Environmental Protection Agency (EPA) requirements to share pollution prevention information with its industrial community.



Pelham Planning Department  
6 Village Green  
Pelham, New Hampshire 03076

Hello,

My name is Dena Hoffman, and I am the Environmental Regulation Compliance Specialist for the Town of Pelham. My work focuses on the Environmental Protection Agency's (EPA) stormwater requirements. I am reaching out to you so that you know who you can contact about these requirements in Pelham.

Pelham has three impaired waterbodies: Beaver Brook, Tonys Brook, and Long Pond. Adopting minor practices such as regularly inspecting septic systems reduces bacteria running off into Pelham waters. A collection of small actions can make a huge impact if everyone does a little to help.

Thank you for reading through this brochure. I will be in contact again later this spring. If you prefer to go paperless, please send me an email to let me know. If you have questions, feel free to reach out.

Have a great rest of your day,

Dena Hoffman  
Environmental Regulation Compliance Specialist  
Town of Pelham, NH  
(603) 635-7811  
dhoffman@pelhamweb.com



The EPA requires that we track the effectiveness and reach of our messaging. Please scan the QR code or follow this link (<https://bit.ly/3eO8nN0>) to fill out a survey that takes less than a minute to show the EPA that we've reached out to you. We greatly appreciate your time.